

Instruction for how to use Max Miles

- Receive the Email: MoneyHero sends you a unique redemption link for Max Miles via email.
- Click the Link: Tap the unique link, which redirects you to the HEYMAX app (prompts download from App Store/Google Play if not installed, or opens the app directly if it is).
- Account Check:
 - If you're a new user: You'll see a "MoneyHero gifted you Max Miles" screen with options to log in or sign up.
 - If you're an existing user: The app auto-logs you in (if your session is active) and skips to Miles Crediting*.
- Sign Up & Login (for New Users):
 - Choose "Sign up" (or log in if you have an account but aren't logged in).
 - Enter your email and password, confirm password, or sign up via Google/Apple.
 - Agree to the HEYMAX Terms of Use and Privacy Policy.
 - Tap "Sign up" to proceed.
- Miles Crediting*: After login or sign-up, you'll see a "Hang tight! We're crediting your Max Miles" screen, confirming the Max Miles are being added to your account.
- Dashboard Access: Once credited, you land on the main dashboard displaying "MoneyHero gifted you Max Miles," showing your new balance and available options.
- Redeem What You Want: From here, explore and choose how to use your miles—such as
 - redeeming instant vouchers (e.g. HK\$50 Starbucks voucher or HKTV Mall voucher)
 - transferring 1:1 miles to airline partners (e.g. Cathay Pacific or Qatar Airways, minimum 1,000 miles)
 - saving miles for bigger rewards (e.g. a free flight to Japan at 20,000 miles)
- Completion: Your redemption is complete; miles can be used instantly or accumulated for later.